

GOVERNMENT OF ANDHRA PRADESH  
ABSTRACT

CAF & CS Dept. - Constitution of Sub-Group on Consumer Protection & Redressal, Alternative Dispute Resolution and Consumer Counseling - Nomination of the Director of Civil Supplies as representative of Andhra Pradesh - Orders - Issued.

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CONSUMER AFFAIRS, FOOD & CIVIL SUPPLIES (CS.III) DEPARTMENT

G.O.Rt.No.

Dt. 08.07.2011

Read:

From the Joint Secretary, Ministry of CAF& PD, Dept of  
Consumer Affairs, New Delhi Lr No. R-11020/1/2011-P&C,  
Dt. 25.5.2011.

O R D E R:

In the reference read above a Sub-Group on Consumer Protection & Redressal, Alternative Dispute Resolution and Consumer Counseling was constituted. The Sub-Group would also assess the existing scheme on Strengthening of Consumer Fora and Establishment of State Helpline. It would take note of the proposals for amendment of the Consumer Protection Act.

The Sub-Group would also look at the broad issues which are as follows:-

- (i) To review the existing framework and recommend a comprehensive set of policies, programmes and action plan in pursuit of a strong movement for consumer protection covering, inter alia, consumer rights to awareness, education, redressal of grievances and quality infrastructure, standardization & product safety.
- (ii) To identify specific areas requiring Government intervention and to suggest ways and means to enhance responsiveness of private sector to consumers.
- (iii) To make consumer disputes redressal more effective by providing for speedy and inexpensive systems and procedures.
- (iv) To make an assessment of resource requirements (year wise) for the purpose and ;manner of financing for the Twelfth Five Year Plan.

3. The expenses towards TA/DA of the official member in connection with the meeting of Working Group will be borne by the concerned Department.

4. Government after careful consideration hereby nominate the Director of Civil Supplies, Hyderabad as the representative of Andhra Pradesh.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF AHTA PRADESH

HARPREET SINGH,  
EX-OFFICIO SECRETARY TO GOVERNMENT

To  
The Director of Civil Supplies, Hydeerabad.  
The Secretary, Ministry of CAF& PD,  
Dept of Consumer Affairs, New Delhi  
SF/SC

//FORWARDED BY ORDER//

SECTION OFFICER